



## **RENTAL TERMS and CONDITIONS - MOBIL HOME** **SUPERMERCURE RIVIERA**

**1 - Booking cost:** The cost of record is 15 €, due for each dossier.

**2 - Booking Conditions:**

The reservation is strictly personal, non-transferable and involves the conclusion of a contract between both parties. Only the number of guests indicated on the contract are allowed to stay in the rented property. Any modification must be communicated and agreed with the Management BEFORE your arrival.

The reservation takes effect from the moment the down payment equal to 40% of the total sum (including the cost of record) is received, as well as the signed and correctly filled in booking form, and after receiving our confirmation. **The Contract shall be sent immediately and the deposit must be paid within 7 days from our confirmation, otherwise your option will be cancelled.**

*On arrival we will ask you to inspect the inventory and check the mobilhome. Please inform us the same day (or the next morning in case of a late arrival) of any missing, defective or broken items.*

*All missing or broken items that you failed to report on your day of arrival, will have to be paid for by you upon your departure.*

**It is strictly forbidden to put a tent near the house and in the areas reserved for lodging**

**3 - Person extra or visitor :** Each additional person or visitor, shall be authorized by management. Must be declared at reception before entering the camp, and must pay the corresponding rate. **Access to the swimming pool is reserved only for residents of the campsite and strictly forbidden to visitors**

**4 - Methods of payment :** by means of an international banking transfer in the name of **Camping d'Olzo**

**bank: Société Générale IBAN: FR76 3000 3002 7800 0270 0430 286 BIC-SWIFT: SOGEFRPP**

**5 - Payment of the balance:**

**The cost of your accommodation must be paid in full at least 30 days before your arrival.**

**6 - Deposit:**

On arrival at the campsite you will be requested to pay by credit card or by cash a **deposit of 250 Euros**. This deposit serves as a security for any damage caused to the mobilhome or the objects within it.

The mobile home must be left neat and tidy upon your departure with kitchen utensils left cleaned and tidied.

**A lump sum of 35€ will be requested otherwise.**

The control will be done from 8am to 10am (by appointment); for early morning departures, the control will be done the departure morning and the cancellation of the deposit will be made the same morning, in full or in part depending on breakages and if the accommodation will be returned in original condition. However we will give you notice immediately by email

**7 - Cancellation terms:** Cancellations have to be made by letter, fax or email.

If you cancel more than 60 days before arrival, your down payment of 40 % will be refunded (- the cost of record).

If you cancel between 60 and 30 days before arrival, your down payment is forfeited.

If you cancel less than 30 days before arrival, you are obliged to pay the full amount for your accommodation.

**8 - Rates:**

The rates cover the number of people said; 1 car or 1 motor cycle, the using of the toilets and camping site services, electricity, gas, the equipment of the mobilhome. **Any additional vehicle (car, motorcycle, trailer, ..) will be subject to extra charge and must be declared BEFORE your arrival. May not be placed near accommodation, but only in our outdoor parking.**

*The camping site services will be in function in relation to the progression of the season and the weather condition. The unexpected and temporally suspension our services, due to possible damages our installations , is not cause to compensations of damages.*

**9- Equipment:** **Bed linen and towels are not included in the equipment.** *(Use of bed linen is needed)*

All homes are equipped with: refrigerator, plates, glasses, cups, cutlery, cookware, pillows, blankets and mattress protector.

**Blankets will not be given to housing where domestic animals are expected.**

**10 - Animals:** Dogs are only allowed when kept on a lead and in possession of a valid vaccination certificate.

A supplementary rate will be charged for dogs whether you are staying in a mobile home (see mobile home rates), or camping.

The animals must not be left alone in the mobile home.

**11 - Arrival - Departure:** The accommodation will be available from 4 pm **to 7 pm.**

Departures are after the inventory inspection between 8 am and 10 am.

In case of departure before the scheduled time, you must notify the Direction

**12 - The campsite management reserves the right to immediately terminate a stay without indemnity or compensation for non-respect of the campsite rules**

**Please note:**

**In case of a delayed arrival or reduction in the length of your stay, we will not grant you any rebate on the agreed price. We reserve the right to cancel your reservations if you don't compliance these general conditions**